

# Verona Senior Center Member Survey 2020

We are looking for ways to serve you better and making sure we are meeting the needs of our members.

Please return this survey by February 1<sup>st</sup> to the Verona Senior Center - 108 Paoli St. Verona, WI 53593

You can also complete the survey electronically and email it to [lauren.wendland@ci.verona.wi.us](mailto:lauren.wendland@ci.verona.wi.us)

Link is available on the Verona Senior Center Facebook page and at [www.friendsofveronasenircenter.org](http://www.friendsofveronasenircenter.org)

How did you participate at the senior center this year? (Jan. 2020-Dec. 2020) Select all that apply.

- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> Home delivered meals | <input type="checkbox"/> Veterans/ Caregivers group   | <input type="checkbox"/> RSVP Rides          | <input type="checkbox"/> Other _____                                  |
| <input type="checkbox"/> Congregate meals     | <input type="checkbox"/> Social/Recreational Programs | <input type="checkbox"/> Virtual Programming | <input type="checkbox"/> I did not visit the Senior Center this year. |
| <input type="checkbox"/> Drive thru meals     | <input type="checkbox"/> Transit Bus Rides            | <input type="checkbox"/> Volunteer           |   |
| <input type="checkbox"/> Health or Fitness    |   | <input type="checkbox"/> Case Management     |   |

1. Please check the box that best matches your response for each question.

When I utilize the Senior Center I...	Agree	Disagree	Not Applicable
Became more socially engaged			
Have Improved or maintained my mental and/or physical health			
Eat meals that are healthy			
Feel able to stay independent			
Am familiar with case management and know how to access services			
Since the pandemic started last March I...	Agree	Disagree	Not Applicable
Find myself in need of additional resources and/or assistance			
Have experienced feelings (or increased feelings) of isolation or depression			
Please select yes or no for the following statements.	Yes	No	
I feel that the Verona Senior Center has had a positive effect on my life.			
I would recommend the Verona Senior Center to a friend or family member.			
I believe that the Verona Senior Center is an important resource to people aged 55 and older and the community.			

2. On average how often have you attended a virtual VSC program since the shut-down in mid-March? Choose one of the following:

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> 1 time/week    | <input type="checkbox"/> 3+ times/week | <input type="checkbox"/> I have not attended any virtual programs through VSC |
| <input type="checkbox"/> 2-3 times/week | <input type="checkbox"/> 1 time/month  |   |

3. How experienced are you with the virtual meeting platform, Zoom?

- |   |   |  |  |
|---|---|--|--|
| <input type="checkbox"/> Very experienced | <input type="checkbox"/> Somewhat experienced | <input type="checkbox"/> Little experience | <input type="checkbox"/> No experience |
|---|---|--|--|

4. If you haven't attended a virtual program, what barriers prevent you from participating?

5. What is becoming more important as you grow older?

6. Please share any concerns or comments that will help us serve you better.

**Thank you for your response!**